

Confidence through quality.
To underline the supreme quality
of the Dukkaboard range of
products, we bring you the
Dukkaboard 25 year warranty.

Dukkaboard®
ORIGINAL

Dukkaboard®
CONTRACTOR

Dukkaboard®
XL

Dukkaboard®
AQUA 77



When installed according to the instructions in this manual, all Dukkaboard products are guarantee against defects in material and workmanship for a period of 25 years from the original installation date.

For further information please contact
Telephone 08701 271300 or fax 020 8768 7200
Email warranty@trimlineinnovation.co.uk

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Statement of warranty

All Dukkaboard products are guaranteed for a period of twenty five (25) years from the original installation date (the 'term'). Providing Dukkaboard is used and installed in accordance with the manufacturer's guidelines and is correctly fixed / adhered to a suitable, stable and durable background, Dukkaboard is fully guaranteed for the Term as specified. Dukkaboard will be free from material defects, and will not delaminate, split, splinter, rot or suffer structural damage, peel, blister, pit, flake, crack or corrode as a result of manufacturing defects. All warranties are subject to the exclusions, limitations and restrictions set forth below. If a defect is discovered during the Term, Dukkaboard must, within thirty (30) days from the discovery of the alleged defect but no later than the end of the term, be notified in writing, at the following address: Dukkaboard, Riverside House, Kangley Bridge Road, London SE26 5DA. Proof of purchase, installation date and a statement explaining the defect must be included in this notification. Dukkaboard may request additional information. After reviewing all information, Dukkaboard will make a determination regarding the validity of such claim. If Dukkaboard determines that the claim is valid, Dukkaboard will, at its option, either replace the defective products or refund the portion of the purchase price paid for such defective Dukkaboard products (not including the cost of its initial installation). This warranty shall not cover, and Dukkaboard shall not be responsible for, costs and expenses incurred with respect to the removal of the defective Dukkaboard products or the installation of replacement materials, including but not limited to, labour and freight. The foregoing remedies are the sole and exclusive remedy for breach of any warranty. **Exclusions from warranty coverage:** Dukkaboard does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any product failure, product malfunction, or damages attributable to; (1) improper installation of the Dukkaboard products and/or failure to abide by Dukkaboard's installation guidelines; (2) use of the Dukkaboard products beyond normal use, or in an application not recommended by Dukkaboard's guidelines; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which the Dukkaboard products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.); (5) improper handling, storage, abuse or neglect of the Dukkaboard products. **Limitations:** Disclaimer of warranties: except for the express written warranty contained herein, Dukkaboard makes no other warranties, guarantees or indemnities, whether expressed or implied, arising by law, course of dealing, usage of trade, custom or otherwise, including but not limited to the implied warranty of merchantability and implied warranty of fitness for a particular purpose, and all such other warranties, guarantees and indemnities are hereby disclaimed, overridden and excluded from this transaction. Limitation of remedies and exclusion of consequential and incidental damages: Dukkaboard's liabilities are limited solely and exclusively to the obligations specifically undertaken herein, and under no circumstances will Dukkaboard be liable or obligated for any incidental, consequential, indirect, special, punitive or any other damages of any kind whatsoever (including, but not limited to, lost profits, lost sales, loss of goodwill, use of money, use of goods, stoppage of work, or impairment of assets), whether foreseeable or unforeseeable, arising out of breach or failure of express or implied warranty, breach of contract, fraud, misrepresentation, negligence, strict liability in tort or otherwise, except and only to the extent this limitation is specifically precluded by applicable law of mandatory application. Dukkaboard's liability with respect to defective products shall in no event exceed the replacement of such products or refund of the purchase price, as described above. **Miscellaneous:** This writing is understood and intended to be the final expression of the parties' agreement and is a complete and exclusive statement of the terms and conditions with respect thereto, superseding all prior agreements or representations, oral or written, and all other communication between the parties relating to the subject matter of this agreement. This warranty may not be altered or amended except in a written instrument signed by Dukkaboard. No agent, employee or any other party is authorised to make any warranty in addition to that made in this agreement and Dukkaboard shall not be bound by any such statements other than those contained in this warranty. this warranty shall only be applicable and enforceable in the United Kingdom. This warranty is effective for purchases made on or after July 1st 2011.